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Happy New Year for 2017

Avoriaz
(1967 - 2017)



Resort open to non-residents from Friday 9 December 2016.

Editorial

A brief history of time

The fiftieth birthday celebrations are just around the corner.

It took more than sixty-five million years and a lot of human ingenuity for the resort of Avoriaz to come into being on the top of this barren plateau formed at the end of the Mesozoic era, more commonly known as the Secondary era.

On that scale the anniversary we are celebrating is the blink of an eye, and yet it took an endless store of energy and conviction on the part of the founders of Avoriaz to persuade others that their concept was a winner and make it a reality for the last half-century.

At ALDA, we want to ensure that the pioneering role the resort's property owners played is not forgotten.

They invested in the project and helped it go from strength to strength, making Avoriaz what it is today.

ALDA has decided to celebrate them in a book that recounts the resort's development in the owners' own words, letting them tell their story of Avoriaz.

Avoriaz's success is thanks to the success of a concept and the result of consistent management.

Always within its means and the powers at its disposal, ALDA has worked hard to ensure that this concept has stayed the course.

Avoriaz wasn't modern when it was built; it was different.

Not being modern meant that it could be timeless.

Our job is to ensure that the concept of Avoriaz continues, so that future generations of ALDA can celebrate the one-hundredth anniversary.

Francis GIDOIN
President of ALDA

Keep in touch

- Come to the public meeting on 29 December (see page 6)
- If you want to receive ALDA information updates and/or l'Avoriazien newsletter by email, please send your email address to alda-avoriaz@wanadoo.fr (we will never pass on your email address to a third party)
- Tourist Office newsletter: sign up to the Tourist Office mailing list at www.avoriaz.com



A word from the Mayor

This is a rather special year because we are celebrating Avoriaz's 50th birthday.

It is hard to believe that it was five decades ago that our friend Jean Vuarnet came up with the extraordinary idea of building a ski resort on a barren plateau at 1,800 metres altitude, and later extending it to the other side of the mountain and into Switzerland to create the Portes du Soleil.

To mark the event, an exhibition titled 50 Years of Avoriaz is being held in Morzine from 1 December and then in Avoriaz from Christmas onwards. I encourage you to go along!

In the coming season, as usual we have a packed line-up of events for you in Avoriaz. With Rock On Ultimate and the Pipe Ground, along with the Snowboxx Festival and the Snow Carnival, and not forgetting the now regular Rock The Pistes festival which combines skiing with the chance to see headline acts performing on the pistes, the season is sure to fly by!

As far as resort building work is concerned, work on the new school is progressing well and very soon we will have finished the new-look children's complex 2.0 designed with the needs of both locals and tourists in mind.

As ever, I would like to thank the members of ALDA, who are always a delight to work with every season here at the Mairie and without whom our exciting joint projects would never see the light of day.

I wish you all an excellent winter season.

Gérard BERGER

Mayor of Morzine-Avoriaz



News from the ski lift company

Following the tense situation we experienced at the start of last season, we have decided to focus our investments on redesigning the pistes and new snow-making facilities.

These days we no longer have the luxury of looking up at the sky and hoping it's going to snow thick and fast during the Christmas holidays. Our job now is to anticipate and plan for a lack of natural snow, which has sadly become the norm.

This year, we have extended the snowmaking network by no fewer than 2 km, focusing on the resort centre, Chavanette and Abricotine to guarantee high-quality snow cover. We have redesigned two of the pistes (Combe à Floret and Bleue du Fornet) to improve the skier experience thanks to assured snow cover while looking after the environment, because we are committed to reseeded all of the terraced areas in year n+1.

True to our pioneering tradition, we are still using our 'Shreddie' character to promote the Stash, which is just getting better and better, with lots of new features to enjoy in the Forêt de Proclou, proving that ski can be a really sociable activity as well as a fun one.

And because Avoriaz also has a reputation for leading the way when it comes to innovation, we are continuing our digital push by providing tablet computers in the tourist office that you can use to buy and top up your ski passes, and there is plenty of new content on our website too.

Have a great season.

Alain BLAS
Director of SERMA



Info from the Tourist Office

«Avoriaz - 50 years of inventing the future»

This slogan lies at the heart of the resort's communication campaign marking Avoriaz's 50th birthday.

The purpose of this celebration is of course to re-focus media attention on our resort, which to this day remains unique among snowsports resorts.

The media have been keeping pace with developments, and leading French media outlets including Le Figaro, Femmes d'Aujourd'hui, L'Express and TF1 have already published articles or are planning features.

Avoriaz will therefore be in the spotlight once again this year.

To mark our 50th birthday, the Tourist Office has joined forces with the National Audiovisual Institute to create a 'digital museum' in the form of a website where you can view a selection of 60 videos, some of which have never been published before ([go to avoriaz.com](http://go.to.avoriaz.com)).

From 20 December to 5 March there will be an exhibition at the Tourist Office with a souvenir book on sale for €2.

We would like to thank everyone who has helped us make this communication and celebration promotion a reality: local business and property owners and all the players around the resort and in Morzine.

Stéphane LERENDU
Tourist Office Director

i Prototype shuttle bus

A new 'snowcat bus' for Avoriaz

The fact that Avoriaz is a car-free resort, giving visitors and their families a considerably better and safer holiday experience, is something well worth continuing and improving.

The various resort players all agree that it is essential to keep Avoriaz as a pedestrianised resort and reduce the impact of motor vehicles while finding a solution for the increased demand for passenger and goods transport around the resort.

Morzine-Avoriaz Council put out a call for tenders to supply a new tracked vehicle to transport holidaymakers to complement the resort's traditional horse-drawn transport.

The winning bid came from CDO Innov, which specialises in developing tracked vehicles.

With the help of Morzine-Avoriaz Council, ALDA, the Tourist Office, the car park company Société des Parkings d'Avoriaz and the designer Didier Bussat, CDO Innov has developed a new-generation 'snowcat bus' that complies with various criteria including noise-reduction, improved passenger comfort, restricted mobility access and an original look commensurate with this unique resort.

The resulting design is fitted with a latest-generation engine complying with the new anti-pollution standards and carries 12 passengers. Large viewing windows on the sides and a panoramic roof will enable passengers to see the resort from every angle in the comfort of the air-conditioned interior complete with a sound system and info screen displaying information about the resort, activities, the weather and more. The bus's semi-active suspension system will give passengers a comfortable ride despite the challenging conditions in Avoriaz.

In addition, CDO Innov will be on hand in the resort for several days after delivery to answer any questions about the manufacture of this snowcat bus, how it works and how this new vehicle will benefit the resort of Avoriaz from this season onwards. Like all the best Christmas presents, we're keeping it a surprise, so look out for it underneath the Christmas tree!

Hugues DEGRANDMAISON
Sales Director, CDO INNOV

TRIBUTE TO HUBERT VULLIEZ

It is with great sadness that we announce the death of Hubert Vulliez, an iconic figure in the local coachman's association.

Hubert had finally decided to retire in April 2016, after 45 years' service in Avoriaz.

We were devastated to learn of his passing in October 2016, following a terrible illness.

Hubert has left a huge hole in the lives of all those who came into contact with him on a daily basis, driving his horse-drawn coach in Avoriaz and in the mountain pastures of his native Saint Jean d'Aulps, where he often spent time with his much-loved animals.

Our thoughts are with his family and friends at this difficult time.

Damien TRETHAU
Technical Department Manager



Snowmaking

The resort of Avoriaz has three artificial snow production plants and a 26-kilometre snowmaking network. The area covered by the resort's 219 snowmakers is 64.2 hectares, which accounts for 33.63% of the ski area.

Water consumption

SEASON	CONSUMPTION
2013/2014	203 984 m ³
2014/2015	240 144 m ³
2015/2016	292 116 m ³

The water is taken from high-altitude retaining reservoirs, pumped from the Lac de Montriond and supplied by the Lyonnaise des Eaux water company.

1) SUPER-MORZINE installation, 4,5 ha
Production plant with a flow rate of 50 m³/h, a 4,600m³ retaining reservoir - 10 snowmakers.

2) LE TOUR installation - Surface area covered 32.7 ha
An 80,000m³ retaining reservoir at Le Fornet with a gravity-fed flow rate of 1,000 m³.

Production plant at Chavanette with a flow rate of 200 m³.
Production plant at Le Tour with a flow rate of 300 m³ - 109 snowmakers.

3) LES LINDARETS installation - Surface area covered 27 ha
Production plant at the Lac de Montriond with a flow rate of 240 m³/h with a Prefectural authorisation to use up to 120,000 m³ of water.

Production plant on the Prolays piste with a flow rate of 1,000 m³/h. A 46,000m³ retaining reservoir at Le Prolays - 100 snowmakers.

SERMA is committed to looking after the environment by incorporating its installations as sensitively as possible.

→ Installation of the Lac de Montriond pumping station entirely underground.

→ Installation of the Les Brocheaux air compressor inside the ski lift terminal building.

→ Reseeding of all earthmoving work.

→ Location of the Le Fornet retaining reservoir at 2,000 m altitude, making it possible to gravity-feed 94 of the 109 snowmakers (no pumping required for improved energy efficiency).

Alain BLAS
Director of SERMA

Network audit and ALDA general meeting on 16/08/16:

In the summer 2016 newsletter we announced that the ALDA Board had decided to commission an audit of the internet network following operational problems experienced mainly at the beginning of last winter season and the resulting dissatisfaction expressed at the last general meeting.

The purpose of this audit was to obtain an assessment from independent experts to inform ALDA's decision-making.

An interim audit report was presented by one of the consultants at the ALDA general meeting held on 16 August 2016.

This document can be viewed on request at the ALDA office or on the association's website (www.alda-avoriaz.eu) in the Documents sections → Documents Officiels → Présentation audit infrastructures.

The objectives of this consultation were as follows:

- To obtain an independent assessment of the resort's internet infrastructure.
- To ascertain the specific causes of the shortcomings identified and of the user dissatisfaction.
- To upgrade the infrastructure and technology used by ALDA.
- To come up with a proposal for an infrastructure that is able to cope with the way the internet is now used in order to meet the needs of end-users and satisfy demand.

The general conclusions of the audit are as follows:

- The current DOCSIS 2 standard-based technology has no future and its instability makes it particularly difficult to maintain.
- The performance of this technology will always be limited. In addition, conventional operators are abandoning this type of infrastructure and moving over to an optical fibre network.

- Security and vulnerability issues have been identified in our system and it appears that the operating method used to manage the network core is at best poorly documented.

- ALDA's service providers, E-Kip and STS 74, have been found to be fully committed and competent in the areas for which they have responsibility.

- The nature of the incidents reported to the technical support platform indicates that they are essentially the responsibility of individual owners and commonhold properties.

- The resort has the advantage of being at a crossroads and is in a position to seize this opportunity to develop the foundation of a new kind of connected resort.

- Internet access provision must be appropriate to the way the internet is now used and able to cope with future demand. The current solution has not been quick enough in adopting solutions appropriate to the uses and demands of internet users and the increasingly widespread use of multiple connected devices, which consume ever more resources.

- The infrastructures must work towards an operator-connection system, which offers the greatest potential in the long term.

- The solution of migrating to an optical fibre network is the future.

These recommendations and observations were approved by the ALDA Board, which decided to put two proactive special resolutions to the vote at the General Meeting held on 16 August 2016 aimed at securing support from the association membership for this major project:

- **Résolution 1:** Approval and finalisation of the work to complete the ALDA horizontal optical fibre network.

- **Résolution 2:** To mandate the ALDA Board to issue a call for tenders to select a service provider to install the fibreoptic cabling for the vertical networks in the commonhold properties, apartment blocks and chalets operated by all members of the ALDA association.

Following a fairly involved debate and with the exception of a minority of commonhold properties, the vast majority of members of the General Meeting voted in favour of these resolutions, which were duly passed.

A number of legal issues have however arisen since the vote, and on 17 October 2016 the Board decided that these would first have to be dealt with to prevent it taking decisions and implementing measures that may be against the interests of the association.

A legal consultation has therefore been initiated to investigate the different issues, including the ownership of the different conduits containing our infrastructure, the status of the network with respect to the regulator ARCEP and its recommendations, and the possibly questionable claims of the SYANE energy and digital technology syndicate, whose representatives were consulted last October.

The results of this consultation and the opportunities and options for upgrading our infrastructure are due to be presented at the Christmas meetings.

Changes for winter 2016/2017

The above considerations notwithstanding, some changes will be made to improve network performance this winter:

- A subscription for additional bandwidth that will provide 700 Mbps of pooled resources, compared to the 400 Mbps provided last season.

- The installation of several public WiFi access points aimed at levelling out daily peaks in connection demand (resort reception building, ice rink, ESF meeting points on the plateau and at the Village des Enfants, Les Hauts-Forts shopping arcade).

- More careful management of our network core, with the introduction of several features designed to improve the management of internet traffic as a whole.

- The suspension of the authentication portal installed last winter season. On this subject, we would like to remind you that it is your responsibility to ensure the traceability of the occupants of your apartment since they will no longer be required to complete the authentication procedure previously required by the portal.

Please note that the MAC address of your modem identifies you specifically, and you will be held responsible for any fraudulent use of your internet connection point. We also remind you that it is extremely important that your WiFi modem is secure and not accessible to any anonymous outside users.

- On-site provision will be extended to cover two periods of increased demand, as agreed at our last general meeting. The periods covered will be **12 December 2016 to 5 January 2017** and **6 February 2017 to 3 March 2017**.

We would also like to remind you that the number to ring in the event of connection problems is still **09 72 39 85 29**.

Damien TRETHAU
ALDA Technical Department
Manager

2016/2017 budget

Below is a summary of the budget approved at the ALDA General Meeting on 16 August 2016.

A / INCOME

- The subscription remains set at €4.20/m². This has not been increased for five years.

- Subscriptions:**

A review has been carried out of the number of m² invoiced to take into account the following:

- The correction of a persistent residual error of 1,000 m² following the inclusion of the new UTN districts.

- The extensions made to some of the chalets.

The resulting number of m² in terms of budgeted income (not including car parks) is now 259,382, compared to 260,124 in previous financial years.

- The inclusion of one-off fees payable for the extensions carried out to existing constructions (vote passed at the ALDA EGM of 26 December 2013).

- Deletion of the 'Internet Portal' income.

This service has not been active during the current financial year and will not be activated while there remains uncertainty about the reliability and stability of the network. This decision taken at the beginning of 2016 was vindicated by the results of the network audit carried out last winter season.

B / EXPENDITURE

1 - Operating budget

- A fiftieth birthday item has been created to enable ALDA to participate in the celebration of this event, by:

- Publishing a souvenir book explaining the role and importance of the property owners in the history and development of the resort.

- Subsidising an evening event to be held in summer 2017.

The budget allocated is €20,000.

Also, at its meeting of 17/10/16 the ALDA Board voted to allocate an additional €5,000 to enable the association also to take part in the official launch of the birthday celebrations on 14 and 15 January 2017.

- ALDA newsletter:**

We have been receiving regular requests from foreign property owners for an English version of l'Avoriazien to be circulated. To meet this demand, this item is to be increased from €1,000 to €2,320 to pay for the newsletter to be translated.

- Staffing costs:**

Total staff numbers employed by all our departments remain unchanged. This figure is based on an inflation rate of 0%.

- Internet network:**

- The renewal of the on-site provision was approved and this service will be extended to include the February school holidays (see article about the network).

- It proved necessary to change one of the operators to ensure network security and obtain additional bandwidth at lower cost.

- Depreciation of sledges:**

Please note the significant reduction in this item, which has fallen from €8,622 to €2,430. This is the last financial year in which the depreciation of our stock of luggage sledges is a chargeable item.

INCOME

Subscriptions	1 089 404
Other income	10 730
Financial products	750
Council (re-invoiced for green spaces services)	27 000
CCHC (re-invoiced for electricity and Snow service room)	1 300
SERMA	20 000
m ² fees	19 420
Accommodation providers	18 000
Rental of desks at resort entrance	6 000

TOTAL INCOME 1 192 604

EXPENDITURE

Purchases	90 750
Of which green spaces	32 500
Of which energy and water consumption	9 000

External services	459 192
Of which green spaces	66 000
Staff accommodation	100 000
Insurances and fees	42 580
Commonhold property charges	28 000
Cable / TV / internet network	117 162

Salaries and charges	533 746
Of which permanent, technical, seasonal	191 566
Green spaces seasonal	80 680
Car-free management	274 000

Miscellaneous	104 806
Of which depreciation	97 764

TOTAL EXPENDITURE 1 188 494

BALANCE 4 110

PROFIT FOR THE FINANCIAL YEAR 4 110

2 - Investment budget

The investment item takes into account the share of investments planned for this financial year, comprising:

- Acquisition of network head-end equipment for €1,444. This investment, to enable more careful management of the network core, has been deferred until the legal uncertainties regarding the nature of our network have been resolved. In the meantime it will be replaced by writing new lines of code for the hardware already in the association's possession, at lesser cost.

- Purchase of one new skidoo for €15,000 (the old one was purchased in 2006).

- Replacement of one ride-on lawnmower for €18,000.

Damien TRETHAU

Technical Department Manager



Information meeting for property and business owners

The information meeting for the 2016/2017 winter season, aimed in particular at property and business owners who want to find out more about what goes on in the resort, will take place at 6.30pm on 29 December 2016 in the Festival Hall at the Tourist Office.

Over the years, these information meetings have become increasingly popular.

The main topics covered will be:

- the coming season and what's new,
- the areas focused on by the **Tourist Office**,
- the car-free resort and the transport problem, with a contribution by representatives of the local coachmen,
- the new prototype shuttle bus designed especially for the resort of Avoriaz,
- car parks,
- infrastructures (internet network, signage, lighting scheme, video surveillance, layout of Place Jean Vuarnet and the planned Morzine/Prodains 3S cable car),
- other matters.

The senior resort management staff will be at this meeting on 29

December 2016 to answer your questions, namely:

- **The President of ALDA**,
- **Gérard BERGER**, Mayor of Morzine-Avoriaz,
- **Stéphane PUGIN-BRON**, Director of CCHC,
- **Annie FAMOSE**, President of the Tourist Office,
- **Stéphane LERENDU**, Director of the Tourist Office,
- **Alain BLAS**, Director of the ski lift company,
- **Jean Paul CLOPPET**, Director of car parks and transport,
- **Michel RICHARD**, President of the municipal council's Avoriaz Committee.

For your convenience, you are encouraged to email your questions on the subjects that you would like to have discussed at the meeting as soon as possible to ALDA, alda-avoriaz@wanadoo.fr, or hand them to a Tourist Office hostess in the days running up to the meeting.

We hope to see a great many of you there.

ALDA Communication Committee



Summer 2016 Owners' Week

Dear property owners,

The annual Owners' Week took place this year from 13 to 20 August 2016.

A pétanque tournament was held on the boulodrome; there was a very convivial atmosphere among the players, who have been coming to Avoriaz for 40 years! Along with their wives of course, who watch their husbands practising every day and on the day of the tournament, giving them their encouragement and shouting «bravo» whenever their husbands knocked an opponent's boule out of the way. The winning players were rewarded with a bottle of rosé wine.

A golf tournament on 19 August attracted many entrants on a lovely sunny day. We enjoyed a delicious pre-lunch apéritif at the clubhouse. The prizegiving took place at the end of the tournament to much laughter and applause, especially when one of us had played well.

An Owners' Meal was organised at the Restaurant La Falaise for the regulars and a new group of young property owners who joined our group, because these young investors are thinking of buying an apartment in Avoriaz. We all welcomed them to our group. As every year, a tombola was held at the end of the meal, with every participant winning a prize. I would like to thank Isabelle for her kindness as always and for her perfect organisation of the meal, and congratulations to David for the excellent meal he prepared for us. Sincere thanks to all the business owners for their generosity. With warmest wishes,

Brigit WILLIOT



New Portes du Soleil cinema in Avoriaz!

Major building work was carried out this autumn at the Portes du Soleil cinema including a complete refurbishment of the building, which is now wheelchair-accessible. The cinema still has only one auditorium, but the standard of comfort has been considerably improved. New larger seats have been installed, in a layout that gives patrons more space and has improved circulation inside the auditorium. The digital projection system (sound and image) has been retained, with 3D projection capability.

As far as the décor is concerned, the colours and materials used reflect the cinema's mountain setting (white and slate grey, stone and wood). In a tribute to its role in the history of Avoriaz, a retrospective display of Horror and Fantasy Film Festival posters and the Grand Prix winners is now on display in the foyer of the new cinema.

Regarding ticket sales, advance online ticket sales are now available to patrons via the website www.allocine.fr, and this will reduce queues at the ticket office. Reduced admission fees are still available for children, young people and seniors, as well as a 5-seat ticket.

Come and experience the new Portes du Soleil cinema for yourself from 15 December 2016.

The films most eagerly awaited for the 2016 Christmas holidays:

- The film version of *Assassin's Creed*
- Episode VIII of the *Star Wars* saga
- The animated film *Ballerina*

CINEMONDE



A voriaz celebrates its 50th birthday!

« To everyone who had the audacity to believe in it, to everyone who had the courage to achieve it. »

This sentence, quoted prominently in the book *Avoriaz, l'aventure fantastique* by Chantal Bourreau, inspired us. It sums up the genius of those who conceived the resort and those who knew these mountains, the incredible resourcefulness of the developer and bankers, and the extraordinary creativity of the architects and builders.

That is all true, but...

We should not forget that the private investors and property owners stuck their necks out too.

A cable car terminal, a handful of mountain chalets, Les Dromonts, Les Hauts-Forts, Les Mèlèzes... and mountains and snowfields stretching away as far as the eye could see! It took a lot of courage to invest in

this lunar landscape, demonstrate an adventurous pioneering spirit, have faith in the unconventional architecture and risk everything on the future.

The amazing story of Avoriaz has been told in countless books, films and newspaper articles, but ALDA felt that it was important to put us property owners in the spotlight for the first time, allowing us to tell our story to celebrate the fifty years that Avoriaz has been in existence. Who better than the Association du Lotissement d'Avoriaz to produce an account of how Avoriaz came about in the words of the property owners who took that chance?

Our book will consist of five chapters telling the pioneers' story decade by decade, from the early years to the Festival, recounting its increasing popularity, the major building projects and our heritage. We may not be historians, but that doesn't stop us telling



our stories. Anecdotes contributed by some of our number, by turns amusing, epic and endearing, photographs taken over those 50 years, tales of encounters and friendships, the famous and the ordinary, the skiing, the partying and the music, and of property owners from here and elsewhere!

Our work will be presented at the press conference organised by the Tourist Office in January 2017 and the book will be distributed during Owners' Week in the summer.

Arlette ORTIS
ALDA technical consultant

AVORIAZ'S 50TH BIRTHDAY // Launch of the celebrations

We would like to inform you that ALDA has joined forces with Avoriaz Tourist Office to organise the festivities to mark the launch of the resort's fiftieth birthday celebrations. Our fiftieth birthday celebration will take place throughout the coming season and is one of the ways the Tourist Office will be expanding its publicity drive this year. The celebration launch is due to take place over the weekend of 14 and 15 January 2017, and as a property owner you are welcome to take part in some of the events. Here are the events over that weekend to which you are invited:

Saturday 14 January

- 5.30pm - Preview of the exhibition '50 Years of Avoriaz'.
- 6.30pm - 50th birthday show - Village des Enfants piste.

Street theatre, light display and projection on the snow. Torchlight display by the ski instructors, symbolic mass release of sky lanterns by the property owners.

Sunday 15 January

- 11.30am - Slalom ski competition: Coupe ALDA fiftieth birthday celebration: Open to adults and children, entry in advance through ALDA before Wednesday 4 January 2017. This birthday event will include a prize-giving ceremony and outdoor buffet.

To enter the slalom, please e-mail the ALDA office (alda-avoriaz@orange.fr), providing the names and ages of all participants, or return the entry form accompanying this newsletter by post to ALDA, 116 rue du Douchka, F-74 110 AVORIAZ.

We sincerely hope that you will be able to join us in the celebrations, as either a supporter or a competitor.

We will be distributing an up-to-date and complete programme of events in the near future.

And finally, ALDA will also be organising a series of fiftieth birthday celebrations over the 2017 summer season. The programme of events has not yet been finalised, and we will be in touch at a later stage to inform you of the dates of the events, which will be around the time of Owners' Week, so that you can organise your diary.

Damien TRETTHAU
Technical Department Manager

Practical information

SEASON START DATE: Resort closed to vehicles on Tuesday 6 December 2016 at the latest (depending on snow conditions, the resort may be closed at the beginning of December).
Resort open to non-residents: from Friday 9 December 2016.

SEASON END DATE: Resort closed to non-residents: Monday 24 April 2017.
Resort open to vehicles from Monday 24 April 2017 (depending on snow conditions; the resort may open to vehicles at a later date).

€ SPORTING AND LEISURE ACTIVITIES

Aquariaz

Aquariaz is open from Sunday to Friday and closed on Saturdays from 18 December. It will be open on Friday 9 December and as a one-off on Saturday 10 December.

Morning aquagym classes are available from Monday to Friday (a 15-minute jacuzzi session at the end of the class is included).

Price: Class: €13.00. One-week pass for 5 classes, Monday to Friday: €50.00.

Advance booking required.

Tickets are on sale during Aquariaz opening hours

Squash

Activité	Tarif public	Tarif propriétaire
SQUASH (court hire for 30 min.)	€6/person (shoe or racquet hire: €2.50)	€3.50/person (shoe or racquet hire: €2.50)

CATEGORY	Public price	Property owner price
BEFORE 4pm	Adult (from 12 years): €9 Child (5-11 years): €6	Adult (from 12 years): €7 Child (5-11 years): €5
AFTER 4pm	Adult (from 12 years): €11 Child (5-11 years): €8	Adult (from 12 years): €11 Child (5-11 years): €8
CHILD 3-4 years	€3	€3
CHILD 0-2 years	FREE	FREE
1-WEEK PASS UNLIMITED ADMISSION	€42/adult €32/child	-

Lift pass prices

	Avoriaz ski area		
	Adult	Child	Youth / Senior
5 hours	36,50	27,50	33,00
Full day	42,00	32,00	38,00
2 days	78,50	59,00	71,00
Beginner 5 hours	22,50	22,50	22,50
Beginner full day	26,50	26,50	26,50
Beginner 2 days	48,00	48,00	48,00
1 day Park & Stash	23,50	23,50	23,50
Prodains Express single	8,60	6,10	7,70
Prodains Express return	13,90	10,00	12,50
Gondola lift single	7,00	5,00	6,20
Gondola lift return	10,20	7,30	9,20
12-point card	11,40	11,40	11,40
50-point card	30,00	30,00	30,00
100-point card	54,00	54,00	54,00
1-day pedestrian/XC ski pass, Avoriaz	22,50	22,50	22,50
6-day pedestrian/XC ski pass, Avoriaz	96,00	96,00	96,00
1 day Saturday pass, Avoriaz	30,00	30,00	30,00
2-day weekend pass (Sat + Sun)	55,00	55,00	55,00
Avoriaz season pass	510,00	365,00	459,00

Adult: 20 to 64 years / Child: 5 to 15 years
Youth: 16 to 19 years / Senior: 65 years and over.

Under 5s: free / Proof of age is required from age 12

Please note: remember to keep your SERMA owner's card, which is valid until summer 2018. 1/2 season from 04/02/2017

	Portes du Soleil ski area							
	Adult		Child		Youth		Senior	
	Until 31/03/17	From 01/04/17	Until 31/03/17	From 01/04/17	Until 31/03/17	From 01/04/17	Until 31/03/17	From 01/04/17
5 hours	46,00	39,00	35,00	30,00	41,00	35,00	41,00	35,00
1 day	51,00	43,00	38,00	32,00	46,00	39,00	46,00	39,00
2 days	97,00	82,00	73,00	62,00	87,00	74,00	87,00	74,00
3 days	139,00	118,00	104,00	88,00	125,00	106,00	125,00	106,00
4 days	179,00	152,00	134,00	114,00	161,00	137,00	161,00	137,00
5 days	216,00	184,00	162,00	138,00	194,00	165,00	194,00	165,00
5X1 day	255,00	215,00	190,00	160,00	230,00	195,00	230,00	195,00
6 days	255,00	217,00	191,00	162,00	230,00	196,00	230,00	196,00
7 days	288,00	244,00	216,00	184,00	259,00	220,00	259,00	220,00
8 days	318,00	270,00	239,00	203,00	286,00	243,00	286,00	243,00
9 days	346,00	294,00	260,00	221,00	311,00	264,00	311,00	264,00
10 days	371,00	315,00	278,00	236,00	334,00	284,00	334,00	284,00
11 days	394,00	335,00	296,00	252,00	355,00	302,00	355,00	302,00
12 days	416,00	354,00	312,00	265,00	374,00	318,00	374,00	318,00
13 days	436,00	371,00	327,00	278,00	392,00	333,00	392,00	333,00
14 days	455,00	387,00	341,00	290,00	410,00	349,00	410,00	349,00
15 days	473,00	402,00	355,00	302,00	426,00	362,00	426,00	362,00
20 days	548,00	466,00	411,00	349,00	493,00	419,00	493,00	419,00
1/2 season	492,00	492,00	369,00	-	443,00	-	443,00	-
Season	922,00	-	692,00	-	830,00	-	830,00	-
Residents' season*	738,00	-	554,00	-	664,00	-	664,00	-

* Residents' season:

- People resident in Haute Savoie (proof of address required)
- People with holiday homes in the French Portes du Soleil resorts

Useful telephone numbers

Fire service	18	Reception (Information)	04 50 74 06 45
Avoriaz Police (Gendarmerie)	17	ALDA (office)	04 50 74 15 75
Emergency number (for mobiles)	112	Tourist Office	04 50 74 02 11
Morzine Police (Gendarmerie)	04 50 79 13 12	Morzine Town Hall	04 50 79 04 33
Medical Centre	04 50 74 05 42	SAT coach services (Thonon bus station)	04 50 71 85 55

SKI PASS SALES OUTLETS

Prodains 3S Express top terminal sales outlet

Open daily from 8.30am to 5pm.

Resort centre sales outlet, next to the Tourist Office

Open daily from 8.30am to 4.45pm.

Saturdays during school holidays: 8.30am to 7.30pm.

Elinka sales outlet, Falaise district

Open on Saturdays, Sundays and Mondays from 8.45am to 4.45pm.

Saturdays during school holidays from 8.45am to 7.30pm (not Easter holidays).

Automatic distributors (bank card payment only)

- Prodains 3S Express bottom terminal.
- Résidence Elinka, Falaise district.
- Ardent gondola lift bottom terminal.

New:

- Ski passes can be purchased on the tablet computers provided at the Tourist Office.

- Pay online from the comfort of your apartment at www.skipass-avoriaz.com and collect your ski pass from the SERMA ticket office in the resort centre.

Les Prodains car park

Operated by INDIGO.

See below for parking charges:

Parking duration	P0 - Short-stay car park	P1 - Long-stay car park
30 min	Free	Free
1 hour	€1,20	€1,20
2 hours	€2,40	€2,40
3 hours	€3,60	€3,60
4 hours	€4,60	€4,60
5 à 11 hours	€15,00	€10,00
12 à 24 hours	€18,00	€14,00
2 days	€32,00	€21,00
1 week	€116,00	€74,00
2 weeks	€189,00	€147,00
3 weeks	€263,00	€184,00
Winter season ticket	Not available	€315,00

Book your P1 long-stay parking space at www.parkingmorzine.com (secure payment). To save on parking charges at the P1 car park, book your space over the internet or prepay at the ticket office!

For one week: €63 instead of €74

For two weeks: €126 instead of €147

For more information, contact M. Gilles Cerato at the following email address: gilles.cerato@parkindigo.com

Parking in Avoriaz

Avoriaz is a car-free 'ski-in, ski-out' resort, to protect the environment and ensure your well-being. Car parks are at your disposal at the resort entrance, where you are required to leave your car on arrival. Horse-drawn transport is available to take you to your accommodation.

Outdoor car park:

600-space open-air car park 300 metres from the resort entrance.

Charges:

€5€ per week
€2€ per day

Services:

- ticket office manned 24 hours a day,
- loan of snow shovels
- reservation not possible

Information:

+ 33(0) 4 50 74 07 76

Covered car park:

Car park with 1,697 spaces at the resort entrance. Covered and manned 24 hours a day
2 electric vehicle charging points.

Charges:

91€ per week
16€ per day

Information:

+ 33(0) 4 50 74 07 76
Book online at avoriazparkings.com

Transport around the resort

Horse-drawn vehicles: fare €5 to €14 depending on the distance (luggage extra: €3).

04 50 74 01 55

Snowcat bus fares.

The snowcat bus operates a night service 7 days a week from 7pm to 8am and on arrival and departure days (weekends).

Fares are for a family of 1 to 5 people, with luggage.

Zone	Welcome Centre	Place Jean Vuarnet / Prodains Express
Amara - Falaise	€7 + €2 luggage suppl.	€9 + €2 luggage suppl.
Centre Station	€8 + €2 luggage suppl.	€8 + €2 luggage suppl.
Bas Station	€9 + €2 luggage suppl.	€7 + €2 luggage suppl.

Journeys in the resort during your stay (without luggage): €10 per journey (1 to 5 people) + €2 per additional passenger.

PRODAINS 3S CABLE CAR

Free admission on presentation of a valid owner's card (SERMA). Please note: remember to keep your winter 2015/2016 SERMA owner's card because it remains valid until summer 2018.

Please note: The Prodains Express service is suspended daily between 7.30 and 7.55pm.

OPERATING HOURS:

- Skiers: 8.45am to 5.15pm daily.
- Pedestrians and residents: Sunday: 7am to 10pm; Monday to Thursday: 7am to 9pm; Friday and Saturday: 7am to 12 midnight.

LES P'TITS LOUPS DAY NURSERY

The Les P'tits Loups day nursery welcomes children on holiday with their families in the resort of Avoriaz during the season for one-off childcare requirements. The nursery is registered with the 'Protection Maternelle Infantile' body and managed by a not-for-profit association. It can accommodate up to 30 children. The staff are all fully qualified nursery staff, including a nurse, special needs carer, childcare auxiliary and early years carer.

OPENING DATES AND TIMES

Open from 10 December 2016 to 23 April 2017.
Hours: Sunday to Friday, 8.30am to 5pm, (5.30pm from mid-March onwards).

ADDRESS AND CONTACT DETAILS

Chalet Carolina - 669 route de l'Alpage
74110 Avoriaz

Telephone : +33(0)4 50 74 00 38

Email: garderie@avoriaz.com

> Website: www.garderie-avoriaz.com

ADMISSION

Weeks
18/12 to 31/12/16
01/01 to 03/02/17
05/02 to 03/03/17
From 05/03/17

AGE OF CHILDREN ACCEPTED

Ages of children accepted
3 months to 3 years inclusive
3 months to 3 years inclusive
3 months to 3 years inclusive
3 months to 5 years inclusive

For fees, please contact the nursery on 04 .50 .74 .00.38 or by email at garderie@avoriaz.com

Children under 1 year of age at the time of their stay are accepted for half-day care only.

■ **9 DECEMBER TO 11 DECEMBER**
ROCK ON ULTIMATE



The main event of the opening weekend for anyone who loves snowsports and music. As every year, the weekend will also feature all the latest ski and snowboard trends in the huge test village featuring 50 exhibitors.

■ **11 DECEMBER TO 17 DECEMBER**
AVORIAZ BUSINESS WEEK

BRING A TOTALLY NEW DIMENSION TO YOUR CORPORATE EVENT
End-of-year events, team building, customer relationship events, networking, product launches, brand launches, press relations and more... Avoriaz is a unique and accessible resort.

■ **17 DECEMBER TO 7 JANUARY**
MAGIC FESTIVAL OF LIGHT



Three weeks devoted entirely to light, with a host of events and shows in the heart of the pedestrianised resort that will make the children wide-eyed with wonder.

■ **4 FEBRUARY TO 4 MARCH**
SNOW CARNIVAL



Four weeks when children are king, with a host of free events: sledging races, carnival fancy-dress parades, lanterns and light sticks, snowman-building contests, sleigh parade, fireworks, concerts and more..

■ **18 MARCH TO 25 MARCH**
ROCK THE PISTES FESTIVAL



Concerts for skiers of all abilities on temporary stages around the ski area during the day, accessible only on skis, plus après-ski concerts in the resorts to carry on the fun afterwards. The only festival of its kind in Europe, concert admission with the Portes du Soleil ski pass.

■ **18 MARCH TO 25 MARCH**
SNOWBOXX



A festival unlike any of its kind that attracts a crowd of nearly 5,000 for a full-on electro experience. An amazing concert is held every night on the box stage on the plateau.

■ **28 MARCH TO 31 MARCH**
FRANCE BLEU LIVE



From 28 to 31 March 2017, Avoriaz is hosting the very first France Bleu Live event. Four free concerts performed at the Festival Hall by artists on the France Bleu radio network playlist.

■ **21 APRIL TO 23 APRIL**
PIPE GROUND



The end-of-season freestyle event you can't afford to miss! Every year the halfpipe is carved up to create a stack of brand new features, giving both expert riders and novices the chance to have a ball with the Avoriaz halfpipe for one last time.

MERRY CHRISTMAS AND A HAPPY NEW YEAR

The ALDA team